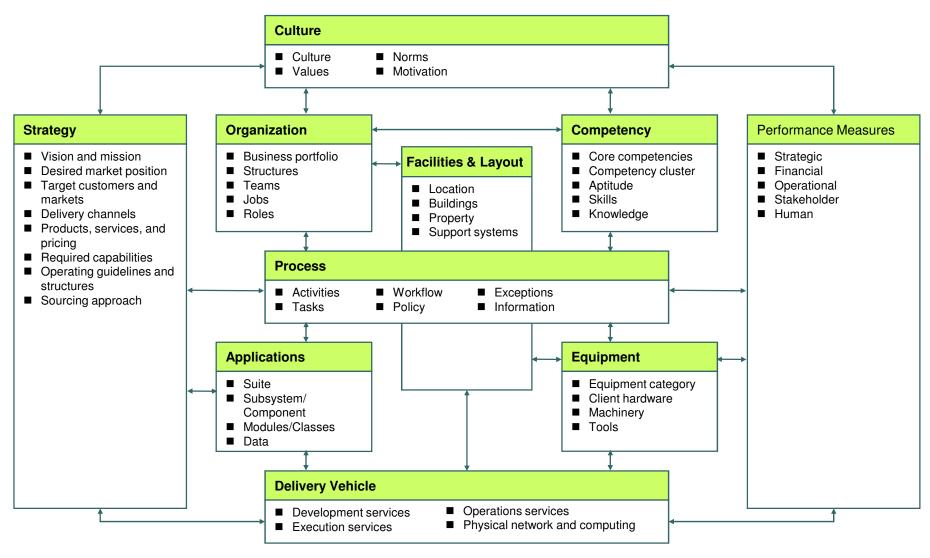
Business Integration Blueprint



The capability blueprint requires us to know where we want to be AND how we'll measure our success

What do we want to be?

Strategy

Points to answer:
Who
What
Where
When
How

Each item should
Have a metric in
the
Performance
Metrics Box

How do we get there? (People perspective)

Culture

What motivates the team to do their job? What should they care about most?

Organization

- How do we need to be organized to deliver this capability?
- Who has responsibility, accountability and authority?

Competency

What knowledge skills and abilities are required to meet the Strategy and measures?

Processes

How do we get information into the system? Who validates that the information is correct? Where does the information come from?

How do we get there? (Technology perspective)

Application

What tools do we use?

Equipment/ Facilities

Do we need any special equipment or physical space?

Delivery Vehicle

What are the channels we will use to reach our customers?

How do we know when we're there?

Performance Metrics

Potential Measures: Financial Business Process/Operational

What will change? What direction will it move? How much will it move? (qualitatively) How much will it move? (quantitatively)

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"To Be" Capability Blueprint for XYZ Business Area

